**Indicator 14 Post School Outcomes Oregon – Who Makes the Call**

* Follow Up interview calls made by **Teachers, Administrators**, and **YTP** were more likely to result in complete interviews!
* Calls made by **Paraprofessionals, Assistants, and clerical** staff were less likely to result in completed interviews.
* Oregon information: PSO follow up interviews

* **42% of completed calls** were done by teachers or administrators
* 22% by clerical staff
* 18% by YTP personnel
* 16% by Paraprofessionals/Ed Assistants

**Adaptation of National Post School Outcomes Document on Contacting Hard to Find Youth: Strategies for the Post-School Interviews**

* Provide Pre-Notification
	+ In school, discuss the interview with students before they leave
	+ Share what district has learned from past students
	+ Include PSO information with other information in end of school packets
	+ Have students identify who should call them during last IEP meeting (teacher, coach, etc.)
* Create Familiarity
	+ Best motivator from study = help other students
	+ Practice interview before starting calls
* Show Interest When Conducting the Survey
	+ Be enthusiastic and interested in the answers
	+ Convey a non-judgmental tone
* Provide Incentives
	+ Remind students that information will be shared to help other students and improve school services, that you want their feedback
	+ Modest, $5.00 monetary incentive to “hardest” of the hard to find youth
* Maintain Contact
	+ Know who in family is still in school
	+ Leave call back number on messages so youth know it’s you
	+ Use PSO logo on all materials, reminders,

**Oregon’s resources for the Post School Outcomes collection** can be found on the PSO 2.0 application on the ODE Resources TAB and on the Transition Community Network District Resource page: http://tcntransition.org/resources/post-school-outcomes-materials